Hillside Pre-School and Early Learning Group Policies and Procedures

Arrival and Departure Procedures

- 1) Doors are opened at 9am, 12.30 and 1.00pm respectively for morning and afternoon sessions. Parents/carers leave their child at their classroom door and staff will help the children where necessary to hang up their coats and leave their lunch boxes on the trolley. If a child is new/unsettled then the parent may accompany their child into the classroom.
- 2) Staff will be available at the main door to talk to parents and to receive information.
- 3) Once parents have left and all doors are shut, the register is taken.
- 4) At 12.00pm the main doors are opened for children who attend the morning sessions. Staff will hand over the child to their parent/carer and be available to talk if required.
- 5) If a child is leaving at 1.00pm (after Lunch) or 3.00pm, they will leave by the exit door of the Ladybirds classroom, where a member of staff will hand each child over to their parent/carer. Other staff are available at this time to talk to parents/carers if required.

Emergency Closure

If the Pre-school is closed for any reason, e.g. snowfall, floods, heavy winds or damage to the building please check the school website on www.hillsidefirstschool.org or Pre-School website www.hillsidepreschool.org. Up to date information will be put on the Pre-school's Facebook page. Please remember - if the First school is closed then the Pre-school will also be closed.

Or alternatively please ring on 01202 820679, staff will do their best to get in and telephone parents before they set out on their journey to pre-school.

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Updated September 2023

The childcare provision, where appropriate, applies to Hillside Pre-School, After School Club and Breakfast Club

A copy of the latest policies and procedures is displayed in the Pre School and available for staff and visitors. Our policies are also displayed on our website.